



“IT is an enabling tool that allows us to run our business as efficiently as possible. By switching to the CMS Cloud six years ago we have side stepped many of the day to day hardware and software management issues that don’t add any real value to the business, allowing the management team to concentrate on designing products that help our customers lower their cost and differentiate their products. Instead we’ve got a dynamic and flexible IT Infrastructure that is both resilient and more suited to the demands of a rapidly growing Trumeter Technologies.”

Summary

Client

Trumeter Technologies

Industry

Professional Services & Manufacturing

Size

Operating in more than 50 countries

Circa 150 IT Users

Internal IT Team

1

Key Technologies Deployed

Desktop as a Service, Citrix.

Support

IT Support: Infrastructure & Projects.

Since

2005



The Client

Technologies were founded in 1937 and have grown into a global company supplying major brands worldwide.

Serving more than 5,000 customers in more than 50 countries. With key Operations in the U.S, U.K, and Malaysia and staff worldwide.

Key services include product design and manufacturing.

Initial Requirements

Trumeter Technologies initially needed infrastructure IT Support services.

CMS Solution

After CMS initially being brought in for Infrastructure support, in 2010 the business realised that with the planned expansion, both commercially and geographically, meant that existing IT Infrastructure would not cope, furthermore management wanted to concentrate on the expansion of the core business, and not be distracted by ongoing IT issues, especially with the requirement for rapid upscaling of IT resources.

2010 marked the move by Trumeter to the CMS Cloud, delivering a truly resilient and scalable Desktop as a Service, fully 24*7*365. More importantly CMS provide a complete support wrapper for the IT Infrastructure, liaising and advising on changes, and ensuring users carry on with their work.

Feedback

John Smith, Chief Executive at Trumeter Technologies

“IT is an enabling tool that allows us to run our business as efficiently as possible. By switching to the CMS Cloud six years ago we have side stepped many of the day to day hardware and software management issues that don’t add any real value to the business, allowing the management team to concentrate on designing products that help our customers lower their cost and differentiate their products. Instead we’ve got a dynamic and flexible IT Infrastructure that is both resilient and more suited to the demands of a rapidly growing Trumeter Technologies.”