



*“Having realised our IT System was no longer fit for purpose as our Business grew, we spoke to several Companies about replacing it. We were sufficiently impressed with the CMS Group to place our order with them.”*

## Summary

### Client

Kirk Scaffolding

### Industry

Construction

### Internal IT Team

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### Support

Full Support – User, Infrastructure & Projects

### Since

2010



## The Client

Kirk Scaffolding is a leading scaffolding contractor operating throughout the North of England with over 50 years of industry experience.

As a family run business in its 3rd generation, Kirk Scaffolding has become renowned for supplying a quality tailored service, at a competitive price.

## Initial Requirements

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Kirk Scaffolding was looking re-design their IT Environment due to an ageing infrastructure which wasn't meeting the growing needs of their company.

## CMS Solution

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CMS Group spent the time to understand Kirk Scaffolding's business issues, the direction they wish to grow in, and how this may affect their IT and end users. By spending more time initially understanding their business CMS set a direction and strategic plan so that their IT could become cost-effective and proactive, instead of a reactive fix which generally results in further issues over time.

The project was a great success and was completed without any unplanned downtime, because of this Kirk Scaffolding management had the confidence to engage with CMS as their IT Partner having now signed a complete support contract with CMS Group.

CMS Group acts as Kirk Scaffolding's IT Department and therefore are the single contact for any IT related issues. CMS work with Kirk Scaffolding to regularly review their IT strategy and ensure that it's always aligned with the direction of the business, so as technology's advances and their business changes their IT strategy will too.

## Feedback

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**Jeremy Kirk, Managing Director at Kirk Scaffolding**

"Having realised our IT System was no longer fit for purpose as our Business grew, we spoke to several Companies about replacing it. We were sufficiently impressed with the CMS Group to place our order with them.

The work was carried out at the agreed time and within the agreed time framework which was vital to our ongoing business. All work was carried out in a professional manner and we are more than happy to recommend CMS Group to anyone looking to upgrade or replace their IT Systems."