



*“As a small business, we needed IT support that acknowledged our importance alongside larger corporations. CMS Group understood this and offered unparalleled assistance and guidance for all our IT requirements.”*

Sean Clayton – Managing Director, Peter Reed

## Summary

- Client**  
Peter Reed International Ltd
- Industry**  
Textile Manufacturing
- Size**  
12 employees
- Internal IT Team**  
No internal IT
- Support**  
Full Support
- Since**  
2017



*Peter Reed*

MADE IN ENGLAND

## The Client

For over a century, Peter Reed International Ltd has been a symbol of fine craftsmanship, crafting luxurious linens in Lancashire since 1861.

Their Royal warrant for bed linens highlights the dedication to precision through meticulous in-house crafting, ensuring each item exudes unmatched elegance. With thread counts ranging from 210 to 1,000, the collection features Percales, Sateens, and Linens for bed, table, and bath linens.

Their mission centres on curating linens that reflect each individual's unique style, offering custom monograms and intricate embroidery. The skilled team are poised to bring clients' aspirations to life with precision and artistry.

## Initial Requirements

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Full IT support, to act as the whole IT support and technology partner.

## Project Work Thus Far

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Ongoing support for new and existing issues as and when they occur, full server migration, network refresh, security solutions overhaul, and more.

## Feedback

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### **Would you recommend CMS Group?**

“Absolutely, they are professional and friendly and provide an exceptional service”.

### **Why were you looking for a change, and why did you choose CMS Group?**

“We don’t have an internal IT department and required a company that would be committed to support our team with all their IT requirements.”

### **How would you describe the CMS Support offering?**

“Fantastic, they are on hand to support our team no matter what the issue.”

### **How do you think CMS compares to previous providers?**

“CMS are specialists in their field with a wealth of knowledge”.

### **How has using our solution been so far?**

“Couldn’t fault it.”

### **How do you find the communication with CMS?**

“Efficient, they are on hand 24/7 and every issue is dealt with the same professionalism and attention to detail.”

### **What results have you seen?**

“Full migration of our server and New employees IT equipment set up and ready for their first day.”

### **How has CMS’s product benefitted you and your team?**

“Streamlined our businesses endeavours.”

### **Do you have any feedback on any project work which has been completed so far?**

“Thank you for your recent help with our server migration, the process was seamless. John and the team were on hand to answer any of the queries efficiently”.